# MAKE THE MOST OF THE SALES TALENT WITHIN YOUR ORGANIZATION







"understanding my personal strengths and weaknesses is a huge help in growing my abilities in selling, closing specifically. Placing emphasis on my individual areas for improvement going forward, I know will improve my overall closing ratio and therefore the success of the business."

Lindsey Connolly, Desjardins Insurance







### YOU'RE READY TO TAKE SALES TO THE NEXT LEVEL. HOW ARE YOU GOING TO GET THERE?

### It's all about numbers. Or is it?

Whether that pressure you're feeling is coming from the competition, from your Board of Directors or simply from your own desire to achieve more, the answer to sales performance challenges isn't just about making the numbers this quarter. It's about hitting your sales goals consistently, time after time. And the key to that is your people — discovering their strengths, finding out where they need help, improving their skills, and motivating them to perform at their full potential.

It's a straightforward proposition: Give your sales team the knowledge they need to succeed; help them develop to the best of their abilities. It's the singular most effective way to:

- Improve individual performance
- Increase sales team productivity
- Create predictable, sustainable sales results
- Help your people grow professionally within your company

### Targeted assessment. Targeted development. Targeted results.

PI Worldwide offers a unique combination of services that let you measure, manage, and take control of your organization's sales performance.

#### Our Selling Skills Assessment Tool (SSAT)

provides accurate statistical data that mirrors your organizational structure, and lets you see exactly where you are today—individual, team and company-wide strengths and areas for growth.

#### **Customer-Focused Selling (CFS)**

delivers the training your team needs to perform at the highest level. Based on the information we learn in the SSAT, together with an understanding of your specific goals, we're able to target an instructor-led or in-house program to produce the immediate improvement you're looking for.

#### **The Predictive Index®**

as delivered by Founding Partner Predictive Success provides your sales managers with the motivational and behavioral insights they need to support, guide and coach

their people—and to ensure that their new skills are being applied to improve day-to-day performance, and long-term success.

Accurate statistical assessment. Informed, targeted training and development. Proven management tools to ensure that knowledge translates into action and sales results. No other company brings together all three essential ingredients for producing both short- term and lasting sales performance improvement.

## **UNDERSTAND** | SELLING SKILLS ASSESSMENT TOOL

Start with a clear look at where you are today.

Knowledge is power, and PI Worldwide's Selling Skills Assessment Tool (SSAT) gives you the specific data you need to increase the sales production and customer interaction skills of your whole team.

The SSAT gives you an objective look at your people's strengths, their skills, and specific areas that need improvement. It provides a detailed, accurate quantification of the selling abilities across your organization, vital information that allows you to focus your sales training initiative for maximum impact and maximum revenue growth.

The easy-to-administer online survey includes 25 targeted, scenario-based questions that assess

the five critical skills essential to successful consultative selling:

- Building trust and credibility
- Identifying client needs
- Presenting products/services and articulating their value
- Handling objections and gaining agreement for the sale
- Creating customers for life with effective positioning



## Atargeted assessment tool to meet your needs.

With multiple sales position and industry editions available, the SSAT is designed to fit your specific situation. The assessment is webbased, so it's easily accessible to your entire sales team—whether they're based in one location or dispersed around the globe.

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## An organizational, group and individual view of sales effectiveness.

The statistical data you get from the SSAT is tailored to the way you manage your organization. In addition to individual reports and an overall summary of your entire sales team, you can evaluate by department, geography, title—or any other grouping you may choose.

## DEVELOP | CUSTOMER-FOCUSED SELLING

Improve your team's skills with targeted training.

Your SSAT analysis gives you a solid understanding of where your team stands and where they need to go. In Customer-Focused Selling (CFS), they'll get the specific knowledge they need to consistently achieve better sales results.

This is not your typical "sales seminar." In a highly interactive, adult learning format, CFS provides all the core competencies needed for effective consultative selling—with special emphasis on the particular areas shown by the SSAT to need improvement. It's training uniquely designed to be used every day, not memorized. For every skill taught, there's an immediate application to a real-world business situation the participants are facing. They can see the power of the tools for themselves, and they come away from the program enthusiastic and ready to apply the new learning to their own customers and prospects.



### **Selling Smarter**

Customer-Focused Selling is a consultative sales process that puts the needs of the customer first. It's a solution- based approach, in which the sales representative actively works with the buyer to solve problems in an atmosphere of earned trust and two-way communication. The benefits are well-documented and the outcomes are clear:

- Increased sales volume
- Improved close ratio
- More efficient and productive use of selling time
- More effective sales management process

- Larger cross-selling volume
- Increased repeat and referral business
- Better differentiation from the
  - competition

### **LEAD** | The Predictive Index<sup>®</sup> as delivered by Founding Partner Predictive Success Motivate your team to turn knowledge into action—and results.

It's one of sales management's toughest issues: How do you bridge the gap between knowing and doing? How do you get your sales team to apply what they learn? Why is it that some people seem to "get it" right away...while others take much longer to turn learning into action? The answer often hinges on the individual motivations that drive workplace behavior.

Using a proven process known as the Predictive Index®(PI) as delivered by Founding Partner Predictive Success, sales leadership can identify the natural motivations of their team members—different, of course, for each individual. PI helps employees and managers better understand how these factors impact day-to-day performance, and manage accordingly.

Managers can use this "inside knowledge" to work with their people to improve the application of newly-learned selling skills across all levels of the sales organization—and to enhance overall sales effectiveness and productivity.

	Open	Investigate	Present	Confirm	Position	Total # Correct	Total Correct
Solstice Innovations	5.0	5.0	5.0	5.0	4.0	24.0	96.0%
NexaTech Solutions	5.0	5.0	5.0	5.0	4.0	24.0	96.0%
All Participant Summary	5.0	5.0	5.0	5.0	4.0	24.0	96.0%



The Predictive Index® as delivered by Founding Partner Predictive Success is a proven management tool that offers a fresh understanding of what makes people work, and helps you motivate them to work better. It enables your sales leadership team to harness the unique motivating needs and drives of your individual team members, and chart a course for personal and team improvement.



### MEASURE | Effective Sales Profiles

The majority of effective sales profiles fall under the subset of social profiles. These profiles are typically ranked highest on the extraversion factor.

### **Scientific Selling**

Scientific Selling is a methodology that aims to change the way customers approach their challenges and opportunities. It involves a shift in perspective that can be a valuable asset to businesses. The sales process is no longer seen as merely a means to an end, but rather as a source of value in itself. To achieve this, it is not enough to instruct sales teams to "sell more" or "sell better." Instead, a fundamental change must be made to the go-to-market strategy, with the sales process taking on a central role in its execution.

With Scientific Selling, your team will be equipped with the tools and techniques they need to help customers think more strategically about their needs. By doing so, they can create more meaningful conversations and build stronger relationships. This approach recognizes that successful sales are built on a foundation of trust and credibility, and it provides a framework for achieving both.

The Scientific Selling Method is designed to help your team navigate this new approach to selling. It provides a stepby-step process that begins with understanding the customer's needs and ends with building long-lasting relationships. Along the way, your team will learn how to create value for customers and differentiate themselves from the competition.



Through a combination of matching the right Predictive Index Behavioural Profiles to sales positions and investing in Scientific Selling Assessments and Training, **our clients have seen a 10% - 40% increase in sales results in just one year.** 



## Feedback & Reports



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### **Training Summary Report**

CFS 1-DAY Workshop Feedback Form 2023

#### Scientific Selling 2.06

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Facilitator(s): Jason Taylor	Date(s): May 1-2, 2023			
Location: InXpress	No. of Participants (Total): 6			
nstructor Evaluation	Percentage who rated 4/5 or 5/5			
Stimulated my awareness and thinking	100%			
Held my interest	100%			
Jse of Zoom technology	100%			
Pace and breaks provided	100%			
Well prepared and organized	100%			
Jse of books provided	100%			
Ease of interactions with facilitator and group	100%			
(nowledge of subject	100%			
Course Evaluation	Percentage who rated 'Yes'			
feel more skilled at ensuring I will avoid naking bad hires in the future	100%			
believe I will avoid promoting or moving comeone into a role that is not a good fit	100%			
believe I am better equipped to manage ny team	100%			
believe The Predictive Index will benefit ny organization	100%			

"By using workforce analytics, we not only accomplished our initial goals of identifying behavioural and training needs in the organization, but we are now able to use this insight for many other initiatives like succession planning"

Marta Vasquez, Commercial Training & Development Lead, Phillip Morris International



#### Jason Dabbs, A1 Integrity

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CFS 1-DAY Workshop Feedback Form 2023

#### Scientific Selling 2.06

Facilitator(s): Jason Taylor	Date(s): April 4 and 11, 2023
Location: Open CFS	No. of Participants (Total): 12
Instructor Evaluation	Percentage who rated 4/5 or 5/5:
Stimulated my awareness and thinking	100%
Held my interest	100%
Use of Zoom technology	100%
Pace and breaks provided	100%
Well prepared and organized	100%
Use of books provided	100%
Ease of interactions with facilitator and group	100%
Knowledgeofsubject	100%
Course Evaluation	Percentage who rated 'Yes'
I feel more skilled at ensuring I will avoid making bad hires in the future	100%
I believe I will avoid promoting or moving someone into a role that is not a good fit	100%
I believe I am better equipped to manage my team	100%
I believe The Predictive Index will benefit my organization	100%

## ARE YOU READY TO IMPROVE YOUR COMPANY'S SALES PERFORMANCE AND PRODUCTIVITY?

We'd like to help. For more information about the Selling Skills Assessment Tool, Customer-Focused Selling, the Predictive Index<sup>®</sup> as delivered by Founding Partner Predictive Success, or any of our other business solutions, please give us a call or visit us on the Web.

Predictive Success Corporation is a global management consulting organization that helps companies be more successful by focusing on their most important asset—their people.



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