### **Leadership Caution Areas: How the Predictive Index Illuminates What You Might Miss**

Creating capacity for your leaders and reducing costs

By David Lahey, Founder, CEO, Predictive Success Corporation (Toronto, ON) May 6, 2025

Every leader has caution areas. These are the behaviors, tendencies, or assumptions that—while often rooted in strength—can become liabilities if left unchecked. In today's fast-paced, data-driven world, leadership success is increasingly tied to self-awareness. That's where the Predictive Index (PI) as delivered by Elite Partner, Predictive Success, becomes a critical tool: it helps leaders see what they don't see.



#### What are leadership caution areas?

Caution areas are the disconnect between a leader's intentions and how others experience their actions. They can manifest in several ways:

- Overconfidence in decision-making
- Micromanagement
- Failure to delegate
- Resistance to feedback
- Misaligned communication styles
- · Inattention to team dynamics or individual motivation

Caution areas aren't inherently negative—they're natural byproducts of our behavioral drives. But if leaders don't understand them, they risk eroding team trust, missing growth opportunities, or stagnating in their own development.

#### Enter Predictive Index: The Science of Self-Awareness

The Predictive Index Behavioral assessment measures four primary behavioral drives:

Dominance (A) – the drive to exert influence on people or events

Extraversion (B) – the drive for social interaction

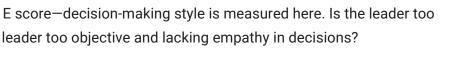
Patience (C) – the drive for consistency and stability

Formality (D) – the drive to conform to rules and structure

These drives combine into a behavioral pattern that offers insight into a leader's natural tendencies. The PI graph visualizes this data, helping leaders reflect on how their behavior affects those around them. And for the brave, we look at the E score—decision-making style is measured here. Is the leader too "fast" in decision-making? Is the leader too objective and lacking empathy in decisions?

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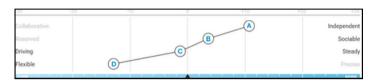
Manager Development Chart

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#### **Sample Leadership Caution Areas**

#### **Example A: The Visionary Leader**





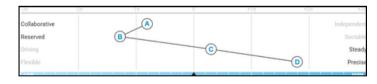
### Pattern: High Dominance, High Extraversion, Low Patience, Low Formality Caution Areas:

- Impulsive decision-making
- · Overlooking details or structure
- · Burning out more methodical team members

#### Solution:

Use the PI to complement your team with high-patience, high-formality profiles that bring balance and execution strength.

#### **Example B: The Analytical Strategist**





### Pattern: Low Dominance, Low Extraversion, High Patience, High Formality Caution Areas:

- Slow to adapt to change
- Avoidance of conflict or assertive feedback
- · Limited relationship-building with direct reports

#### Solution:

Develop assertiveness skills and intentionally seek out high-dominance team members to drive urgency in decision-making.



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#### Bridging the Gap: How to Use PI (Predictive Index) to Spot and Solve Caution Areas

#### 1. Start with Yourself

 Take the PI Behavioral Assessment. Understand your strongest drives and the potential shadows they cast.

#### 2. Map Your Team

 Create a team workstyle map using PI's Team Discovery tool. See where alignment and friction—may occur based on your leadership style.

#### 3. Invite Honest Conversations

Share your PI pattern with your team. Ask how your style helps—and hinders—them.
 This simple act can dissolve tension and build trust.

#### 4. Create Behavioral Diversity

 Balance your caution areas by hiring and empowering people who think and behave differently than you do.

#### Case Study: Eastern Canadian Manufacturing Group

This 400-employee manufacturer discovered through PI that its plant director's high-patience, low-dominance pattern was limiting change adoption. Employees described him as "safe but slow." With coaching and the addition of a high-dominance operations lead, the team began meeting deadlines 15% faster. PI became their standard tool for succession planning and aligning leaders to the plant's evolving needs.

#### **Case Study: National Nonprofit Health Network**

A senior director at a large nonprofit scored high on Extraversion and Dominance, which made her an excellent fundraiser but challenging to work with cross-functionally.

#### **Case Study: National Tech Distributor**

A fast-scaling tech distribution firm used the Predictive Index to address bottlenecks in leadership communication. Their VP of Sales, a classic high-dominance, low-formality profile, was unknowingly creating confusion by skipping critical implementation steps. After PI training, he delegated more structured tasks to a team member with high C and D drives, improving project flow and morale. The result? A 23% increase in quarterly revenue due to smoother go-to-market execution.



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#### **Final Thoughts: From Unconscious to Intentional**

Caution areas are not signs of poor leadership—they're proof of our humanity. But in the highstakes world of business, failing to acknowledge them can be costly.

From our experience—now with over 1,200 clients at Predictive Success—our clients have seen that the Predictive Index doesn't just offer insight; it offers a roadmap for action. By understanding your behavioral pattern and how it interacts with others, you can lead with clarity, humility, and effectiveness.

Because when leaders see themselves clearly, they create environments where everyone can thrive.

#### **About Predictive Success Corporation**

Predictive Success Corporation is a privately held international management consulting company and the largest Founding Partner of The Predictive Index® in the world. Predictive Success Corporation is located in Whitby, Ontario at the Success Centre with offices across North America. With 1000 clients, we have an established clientele across a range of industries. We work with organizations ranging from start-ups to organizations \$1B+ in revenue.

Through a comprehensive solution of proven talent optimization methodologies, knowledge sharing programs, and an integrated technology platform, we empower leaders with the data and skills to maximize investment in their people. Our industry-leading team of management consultants will partner with you to solve your people challenges and teach your leaders to hire with certainty, lead with purpose, build cohesive teams and keep your people engaged.

#### The Predictive Index Behavioural Assessment (2 questions, 6 minutes)

If you'd like to try The Predictive Index Behavioural Assessment for yourself and your team, please contact Alyssa at ashaver@predictivesuccess.com for a complimentary trial.

